Legal Notice, Lesson Terms & Privacy Policy

Legal Notice (Impressum)

Elisa Godino
Musician & Vocal Coach

Laudongasse 55 1080 Vienna, Austria

Email: contact@elisagodino.com

Activity: Artistic work as a musician, plus 1:1 singing lessons and vocal coaching
Teaching location: Laudongasse, 1080 Vienna
VAT ID: [if you have one, otherwise delete this line]

About this website
This is my personal website as an artist and vocal coach. All texts and information on it are my own. I teach all lessons myself, independently and on my own responsibility, as a self-employed musician. There is no agency, school or institution behind it.

Editorial policy: Information about my artistic work, my music projects, and my singing lessons and vocal coaching.

Liability for content
I put great care into the content of this website. Even so, I can't guarantee that it is always correct, complete or up to date.

Liability for links
This website links to external sites, such as streaming platforms and social media. I'm not responsible for their content. If I learn that a linked page contains illegal content, I'll remove the link right away.

Copyright
All texts, photos, videos and music on this website are protected by copyright. Please ask me for permission before using any of it.
Photos: Frederick Nillson, Lukas Lorenz

Lesson Terms

First lesson
There are no free trial lessons. The first lesson is always paid at the regular single-lesson rate.

Cancellation policy
Please cancel or reschedule at least **24 hours** before your lesson. If you cancel later or don't show up, the lesson is charged in full. For packages, it counts as a used lesson.

Packages
Lesson packages are paid in advance. A 5-lesson package is valid for **3 months** and a 10-lesson package for **6 months** from the date of purchase. Lessons that aren't used within that time expire.

Right to decline or end lessons
I can decline new students or end lessons with a student at any time, at my own discretion and without giving reasons. If you have already paid for lessons you haven't taken yet, I'll refund them.

Privacy Policy

1. Who is responsible
The person responsible for processing your data on this website is Elisa Godino (contact details above). I take the protection of your personal data seriously. I process it only in line with the EU General Data Protection Regulation (GDPR) and the Austrian Data Protection Act (DSG).

2. Hosting (Wix)
This website is hosted by Wix.com Ltd., Nemal Tel Aviv St. 40, Tel Aviv, Israel. When you visit the site, Wix automatically processes technical data such as your IP address, browser type, device, time of access and the pages you view. Wix needs this to display the website and keep it secure. The EU Commission recognises Israel as providing an adequate level of data protection. Wix also uses service providers in other countries, including the USA. For transfers there, Wix relies on the EU-US Data Privacy Framework and/or the EU Standard Contractual Clauses.
Legal basis: Art. 6(1)(f) GDPR (legitimate interest in a secure, working website).
More information: wix.com/about/privacy

3. Cookies
This website uses cookies. Some are technically necessary for the site to work. Others help me understand how the site is used. Non-essential cookies are only set if you agree in the cookie banner, and you can withdraw that consent at any time.

4. Contact form and email
If you contact me through the contact form or by email, I use your details (such as your name, email address and message) only to answer your request and, if you book lessons, to organise them. I don't pass this data on to anyone else.

5. Bookings and payments
If you book or pay for lessons through this website, I process the details needed for that, such as your name, contact details, appointment dates and payment information.

6**. Embedded content (Spotify, YouTube, Instagram)**
This website contains embedded content or links from platforms such as Spotify, YouTube and Instagram. When you play or load this content, the platform may receive data such as your IP address and may set cookies. These providers are responsible for that data under their own privacy policies.
Legal basis: Art. 6(1)(a) GDPR (consent, where required) or Art. 6(1)(f) GDPR.

7. **How long I keep your data**
I keep personal data only as long as I need it for the purpose it was collected for. Invoices and other records I'm legally required to keep, I store for the statutory period (7 years under Austrian tax law).

8**. Your rights**
You have the right to:

- get information about the data I hold about you
- have incorrect data corrected
- have your data deleted
- restrict how your data is processed
- receive your data in a portable format (data portability)
- object to processing
- withdraw any consent you've given, at any time and with effect for the future

To use any of these rights, just email me at elisaserenagodino@gmail.com.

If you think I've processed your data unlawfully, you can complain to the Austrian Data Protection Authority (Österreichische Datenschutzbehörde), Barichgasse 40–42, 1030 Vienna, www.dsb.gv.at.

9**. Changes**

I may update these terms and this privacy policy if my website or the law changes. The current version is always the one on this page.

Last updated: November 2026